

Uniqua Woodson

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EDUCATION

University of Wisconsin-Whitewater

Bachelor of Science in Sociology
Minor African American Studies

Sept 2017 - May 2020
(73 credit attained)

Carmen High School of Science and Technology

High School Diploma

June 2017

SKILLS

- Delegation
- Mentorship
- Customer Service
- Microsoft Office
- Community Outreach
- LGBTQ+ Advocate
- Creativity
- Critical Thinking

WORK EXPERIENCE

Coalition on Lead Emergency Lead Safe and Healthy Homes Project

Outreach Director

Milwaukee, WI

September 2020 - Present

- Engage in door-to-door canvassing. Conduct outreach and education programs on preventing childhood lead poisoning in family and community.
- Create and implement an outreach plan in collaboration with the program officer and stakeholder committee to target northside communities that have the highest prevalence of lead poisoning in children.
- Manage a caseload of families impacted by lead.
- Conduct in-home lead education with the goal of reducing blood lead levels among children under six and pregnant people.
- Perform visual lead hazard assessments, provide supplies, and engage in coaching on hazard reduction practices.
- Connect families with key referrals such as medical home, lead abatement services, WIC, and birth-to-three.
- Serve as a liaison to foster effective tenant-landlord communications relating to lead poisoning and/or other healthy homes issues. Connect tenants and landlords to resources that support home maintenance and rehabilitation activities, including the facilitation of residential lead abatement activities.
- Organize and execute programs aimed at providing essential groceries, hot meals, diapers, and hygiene products to families in need. Additionally, offering resources and education on lead prevention to ensure the well-being and safety of community members.

Charter Communications

Milwaukee, WI

References available upon request

Retention Representative

November 2022- April 2023

- Actively and consistently support all efforts to simplify and enhance the customer experience. Establish and maintain a high level of customer satisfaction, professionalism, and courtesy in all retention transactions
- Respond to inbound retention calls promptly and efficiently as outlined by the required call handling metrics to include productive time, schedule adherence, handle time, after call work, etc.
- Have a full understanding of and consistently demonstrate proficiency at explaining all products and services to existing customers in an effort to re-sell and retain.

Milwaukee Excellence Charter Schools

Milwaukee, WI

High School Paraprofessional

July 2022 - November 2022

- Assisted with Individual Education Plans (IEPs) for students with learning and behavioral struggles
- Created sensory controlled environment for students with special needs
- Modified student assignments and exams to ensure they have the appropriate support
- Assisted with Special Needs students' daily tasks.

Carmen High School

Milwaukee, WI

High School Paraprofessional

Aug 2020 – May 2022

- Assisted with Individual Education Plans (IEPs) for students with learning and behavioral struggles
- Created sensory controlled environment for students with special needs
- Modified student assignments and exams to ensure they have the appropriate support and resources to succeed
- Mentored and advised a group of 22 Black and Brown students to manage their Academic Progress and Graduation Status inside and outside of the classroom

UW-Whitewater Pride Center

Whitewater, WI

Peer Educator

Aug 2019 – May 2020

- Facilitated 'safe space' conversations on LGBTQ+ topics
- Participated in interactive panels, classroom discussions and educational events
- Shared personal challenges and successes of identity development to educate others about the LGBTQ+ community, raise awareness about LGBTQ+ issues, develop professional presentation and training skills, and improve the student experience for all.

UW-Whitewater Pre-College Programs

Whitewater, WI

Lead Camp Counselor

Aug 2018 – May 2019

- Developed lesson plans/activities for over 200+ students to perform daily while attending camp
- Monitored and supervised students' homework and academic projects throughout the camp sessions
- Counseled, mentored, and tutored students that were struggling with their academic load throughout the entire summer program. This resulted in a **14%** boost in students' confidence as well as a **19%** boost in academic performance.

References available upon request