

# Sher Yang

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## EXPERIENCE

### **Grace Hmong Alliance**

*Volunteer*

**Wauwatosa, WI**

2016 – Present

- Facilitate child/youth-based educational programming in a clear and engaging manner.
- Consistently maintain a clean, safe, and professional environment.

### **Operation HOPE**

*Financial Youth Coach*

**Milwaukee, WI**

10/2023 – 08/2025

- Maintained a safe environment for the youth while running the daily schedule and routine of the program.
- Interacted with youth while providing a positive, safe and caring environment.
- Provided routine Case Management for youth, maintaining accurate documentation as required.
- Consulted with stakeholders to determine causes of problems; implemented solutions to those problems.
- Counseled youth whose behavior, progress, or situation indicate a need for assistance.

### **YMCA of Metropolitan Milwaukee**

*Group Leader*

**Milwaukee, WI**

2018 – 2021

- Supervised, mentored, and entertained children/youth ages 0 – 14 in a positive and safe environment.
- Continuously tracked children/youth attendance and progress.
- Communicated any issues and milestones with staff/parents.

### **Student Success Center**

*Peer Mentor*

**Milwaukee, WI**

2016 – 2018

- Provided routine Case Management for youth, maintaining accurate documentation as required.
- Worked both one-on-one with youth (determining causes of problems and implementing appropriate solutions).
- Counseled youth whose behavior, progress, or situation indicate a need for assistance.

## EDUCATION

### **University of Wisconsin–Milwaukee**

Bachelor of Science Degree in Community Engagement & Education

**Milwaukee, WI**

## CORE COMPETENCIES

### **Knowledge:**

- Microsoft Office Suite.
- General housekeeping and maintenance.
- Common challenges facing students/young men.

### **Skills:**

- Communication (interpersonal, collaborative, relationship-building, etc.).
- Administration (data management; using feedback to improve programming).
- Youth development (role-modeling, mentoring, creating success plans, etc.).

### **Attributes:**

- Strong work ethic; reliable and responsible.
- Previous experience working with at-risk youth/students.
- Ability to work in a fast-paced environment, while providing quality care.