

Marquita Hicks

Milwaukee, WI 53210

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+1(414) 5513538

Willing to relocate: Anywhere

Work Experience

CNA - Certified Nursing Assistant

VMP Healthcare & Community Living - West Allis, WI

March 2024 to Present

Direct Support Professional

Genesee Lake School - Oconomowoc, WI

May 2023 to Present

Call Center Representative

U.S. Bank

January 2020 to January 2022

Call Center Representative

Spectrum

January 2018 to February 2020

Resident Assistant

Oak Creek, WI

August 2016 to June 2019

Education

High school Diploma

Transition High School - Milwaukee, WI

August 2013 to May 2018

Skills

- C.B.R.F (2 years), Assisted Living
- Caregiving
- Customer service
- Sales
- Property management
- Telemarketing
- Outbound Sales

- Cold Calling
- Upselling
- Marketing
- Home Care
- Typing
- Banking (2 years)
- Medical terminology
- Windows
- Cash handling
- Relationship management

Certifications and Licenses

CNA

BLS Certification

State Tested Nursing Assistant