

Zhanela Reed

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Skills

- Effective communication skills Ability to work under pressure
- Great interpersonal skills Strong leadership skills
- Good critical thinking skills
- Empathy for others

Work Experience

November 2019-Present

Genesee Lake School, Oconomowoc, WI-

Program supervisor

- Ensure appropriate supervision of students
- Maintain the required ratio for coverage
- Fill open shifts as needed
- Participate in the on-call rotation
- Train new staff and assist with their professional development geared towards students
- Communicate information regarding the team and students

March 2019 - November 2019

Genesee Lake School, Oconomowoc, WI - Direct Support Professional

- ensure the safety and security of students
- manage the behavior of the students
- assist students with their daily living skills such as self-care management and developing social, communication, and emotional regulation skills

March 2017 - May 2018

Willow Winds living LLC , Whitewater , WI - Resident Assistant

- Assisted with daily personal tasks such as dressing, hygiene and bathing
- Provided compassion and individualized assistance

- Monitored and reported any concerning changes in the residents' behavior or condition

May 2017- August 2018

Lake Valley Camp - Village Coordinator/ Supervisor

- Trained and supported camp counselors
- Addressed and prevented possible problems amongst staff and students

May 2016 - August 2017

Lake Valley Camp - Camp Counselor

- Lead campers through hands - on -activities, field trips and camp related activities.
- Ensured that campers were supervised at all times and ,maintained a safe and enjoyable camp experience .
- Interacted and communicated with parents throughout the camp session .

Education

September 2014 - December 2018

University of Wisconsin Whitewater, Whitewater WI- Bachelor of science in psychology

September 2014 - September 2017

University of Wisconsin Whitewater, Whitewater WI- Associate of Arts Degree

September 2010 - June 2014

Riverside University High School, Milwaukee WI- GED